
SECTION 3 APPLICATION OF RATES

3.1 Introduction

The regulations set forth in this Section govern the application of rates for services contained in all other Sections of this tariff.

3.2 Usage Based Charges

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

3.2.1 Calls are measured in billing increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.

3.2.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by the hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person to person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.

3.2.3 Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.

3.2.4 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.

3.2.5 All times refer to local time.

SECTION 3 APPLICATION OF RATES (cont'd)

3.3 Rates Based Upon Distance

Where charges for a service are specified based upon distance, the following rules apply:

3.3.1 Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in Local Exchange Routing Guide issued by Bellcore, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated toll free service line or WATS access line), the Company will apply the rate center of the Customer's main billing telephone number.

3.3.2 The airline distance between any two rate centers is determined as follows:

- A)** Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced Bellcore document.
- B)** Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.
- C)** Square each difference obtained in step (B) above.
- D)** Add the square of the "V" difference and the square of the "H" difference obtained in step (C) above.
- E)** Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
- F)** Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

SECTION 3 APPLICATION OF RATES (cont'd)

3.3 Rates Based Upon Distance (cont'd)

3.3.2 The airline distance between any two rate centers is determined as follows: (cont'd)

G)

$$\text{Formula} = \sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

3.4 Additional Surcharges

The Company may include surcharges on the Customer's bill as required by the IURC, the state government or the federal government. Surcharges may include, but are not limited to: the High Cost Fund, the 9-1-1 Surcharge, the Low Income Telephone Assistance (Lifeline) Fund, the Telecommunications Relay Service Fund and the Universal Service Fund.

3.5 Connection Charge

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; or (c) a change from one class of service to another at the same or a different location. Connection Charges are listed with each service to which they apply.

SECTION 3 APPLICATION OF RATES (cont'd)

3.6 Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for resolving troubles reported by the Customer and the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request.

Duration of time, per technician

First one hour	ICB
Each additional one-half (1/2) hour	ICB

SECTION 3 APPLICATION OF RATES (cont'd)**3.7 Restoration of Service****3.7.1 Description**

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

3.7.2 Rates

A restoration charge equal to the applicable nonrecurring charge(s) set forth in this tariff or the Service Order for the suspended service(s) shall be applied.

3.8 Miscellaneous and Access charges**3.8.1 Description**

Access charges are required by state and federal regulatory bodies. These rates are set by said bodies. These are known as FCC required access charge, and State required access charge. In addition, other required charges are County 911 charges, Dual Party Relay Service Charges or TDD for the Hearing Impaired, and local number portability charges.

3.8.2 Rates

	BUSINESS		RESIDENTIAL	
	Monthly Recurring Charge	Non Recurring Charge	Monthly Recurring Charge	Non Recurring Charge
FCC Access Charge	\$9.00	\$0.00	\$3.50	\$0.00
Indiana State Access Charge	\$4.50	\$0.00	\$2.88	\$0.00
Allen County 911 Charge	\$.70	\$0.00	\$.70	\$0.00
Dual Party relay Service - TDD	\$.03	\$0.00	\$.03	\$0.00
Local Number Portability	\$.48	\$0.00	\$.48	\$0.00

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